20th Annual

Governor's Conference on Workforce Development

Conference Registration



To Enhance Missouri's Economic Security

> October 9-11, 2002 Tan-Tar-A Osage Beach, Missouri

Conference At A Glance

(Tentative)

Tuesday, October 8, 2002

1 p.m. - 5 p.m. Golf Tournament

Wednesday, October 9, 2002

8 a.m. - 5 p.m. Conference Registration 11 a.m. - 6:30 p.m. Exhibit Hall Open

12:30 p.m. - 2:30 p.m. Pre-Conference Workshops

2:30 p.m. - 3 p.m. Refreshment Break / Visit Exhibits

3:15 p.m. - 4:45 p.m. Opening General Session / Alumni Awards Ceremony

Keynote Speaker: Bob Holden, Governor

5:30 p.m. - 6:30 p.m. Opening Reception
6:30 p.m. Dinner on Your Own

Thursday, October 10, 2002

7 a.m. - 5 p.m. Conference Registration
7:30 a.m. - 8:30 a.m. Continental Breakfast
7:30 a.m. - 11:45 a.m. Exhibit Hall Open

8:45 a.m. - 10 a.m. Workshops and Roundtables **NEW** 10 a.m. - 10:20 a.m. Refreshment Break / Visit Exhibits

10:20 a.m. - 11:35 a.m. Super Sessions NEW!

11:45 a.m. - 1:30 p.m. General Session / Luncheon NEW!

Keynote Speaker:

Suzie Humphreys, Fredericksburg, Texas

"Looking for the Laughter"

1:30 p.m. - 4 p.m. Exhibit Hall Open 2 p.m. - 3:15 p.m. Super Sessions NEW!

3:15 p.m. - 3:45 p.m. Refreshment Break / Visit Exhibits

3:45 p.m. - 5 p.m. Workshops and Roundtables

6:30 p.m. - 9:30 p.m. Dinner / Dance

Friday, October 11, 2002

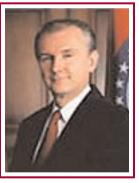
7 a.m. - 9 a.m. Conference Registration
7:30 a.m. - 8:45 a.m. Continental Breakfast
9 a.m. - 10:15 a.m. Workshops and Roundtables

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10:30 a.m. - 11:30 a.m. Closing General Session / Governor's Awards Presentation NEWI

Keynote Speakers:

Jean Carnahan, U.S. Senator (invited)
Joe Maxwell, Lt. Governor (invited)



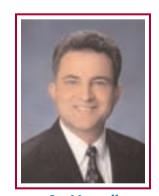
Bob Holden Governor



Suzie Humphreys Fredericksburg, TX



Jean Carnahan U.S. Senator



Joe Maxwell Lt. Governor

20th Annual

Governor's Conference on Workforce Development

October 9-11, 2002 • Tan-Tar-A • Osage Beach, Missouri

Join your colleagues at the 20th Annual Governor's Conference on Workforce Development. This conference is Missouri's premiere event for workforce development professionals. The theme for this year's conference is Building Human Capital to Enhance Missouri's Economic Security.

The Conference offers informative, educational sessions, dynamic keynote speakers and excellent opportunities to network with colleagues. You will hear from the best in the field of workforce development.

We look forward to seeing many familiar and new faces at the 20th Annual Governor's Conference on Workforce Development.

Who Attends the Conference?

The 20th Annual Governor's Conference on Workforce Development brings together over 1,000 individuals representing all sectors of the workforce development system including:

- · Business and Industry Leaders
- · Chambers of Commerce Executives
- · State and Local Economic or Community Development Organizations and Agencies
- · State and Local Educational Agencies and Institutions
- · Elected Officials at the State and Local Level
- · Units of State and Local Government
- · Labor Organizations and Agencies
- Workforce Development Organizations and Agencies
- Community-Based Organizations and Agencies
- · Social Service Organizations and Agencies
- Workforce Development System Program Participants

Hotel Accommodations

Tan-Tar-A Resort State Road KK Osage Beach, Missouri 65065

Tan-Tar-A will host all activities related to the Conference. To receive the special room rate of \$83.43 per night, call Tan-Tar-A directly at 1-800-826-8272 or (573) 348-3131. Please mention the 20th Annual Governor's Conference on Workforce Development to be included in the Conference block.

Reservations must be made by September 16, 2002.

Join us on Wednesday, October 9, and take advantage of our outstanding pre-conference workshop opportunities!

WORKKEYS^o – An Essential Tool for Missouri Career Centers

WorkKeys[©] is a comprehensive system for measuring, communicating and improving the common skills needed for success in the workplace. Learn about the plans to add this valuable tool to Missouri Career Centers. See how WorkKeys[©] helps take the guesswork out of hiring decisions. Discuss how businesses can make hiring and promotion decisions based on WorkKeys[©] with confidence and security.

Triage In A Career Center

Learn how triage can make your Career Center operate more cost effective and provide better customer service. Find out how using effective initial assessment assists customers down the most appropriate career path. Hear new ideas and uses of the process, what works and why it is working! See how it might be used to improve the service delivery in your Career Center.

Missouri Toolbox - A Case Management Tool

Review the common intake and client-tracking system called Missouri Toolbox. Learn how the system effectively registers, tracks and reports all Career Center customer services. An in-depth discussion will take place regarding recent Toolbox modifications and the potential impact to all partners in the Missouri Career Center System.

Focus Areas

The Conference will focus on the following areas:

Human Capital Development

- Effective Career Center triage techniques
- Serving special populations and our changing customers
- Workforce Investment Board strategic focus

Creative Funding

- Grant writing successes
- Identifying alternative funding sources

Business, Economic and Community Development

- Training for employers' future needs
- Business / Industry training partnerships
- Engaging business in the workforce development arena
- Model training consortia that focus on business and local labor market needs

Enhancing Outcomes

- Managing exits in all employment and training programs
- Credentialing

Professional / Personal Development

- Self-improvement techniques
- How do you stay motivated with less?

Public / Private Partnerships

- Effective partnering techniques with traditional and non-traditional segments of our workforce development system
- How do we make our system truly universal?
- Enhancing partnerships with education

The topics of interest include, but are not limited to, the items listed above.

For a comprehensive listing of workshops, roundtables and Super Sessions, visit the Conference web site.

Special Features of the

20th Annual
Governor's Conference on
Workforce Development

Super Sessions

This year's conference has been re-designed to offer more targeted content through a *Super Session* format. Traditional workshops will still be held, but during select times *Super Sessions* will be conducted. These sessions will be in large capacity rooms and focus on significant issues within our workforce development system. National consultants will conduct many of these sessions. For a comprehensive listing of workshops, roundtables and *Super Sessions*, visit the Conference web site.

Technology Resource Center

This innovative computer lab is the place to learn about and navigate the major electronic resources of Missouri's workforce development system. These three resources known as **Missouri WORKS!**, Missouri Toolbox and Missouri Education and Career Hotlink are a set of e-tools designed to help employers, workers, job seekers and others be successful in the competitive workplace.

Exhibit Hall

Visit the Exhibit Hall for a look at the latest in technology, products, programs and services specifically designed to meet the needs of workforce development professionals.

Dinner

Join your colleagues for an evening of great food, music and fun. Enjoy the music of *Fat Tuesday*.

The Golf Tournament

The Oaks Golf Course at Tan-Tar-A will host the Annual Golf Tournament on Tuesday, October 8, 2002. Awards will be presented after the tournament! See enclosed form for registration details. For more information about the 20th Annual Governor's Conference on Workforce Development contact the:

Missouri Division of Workforce Development
P.O. Box 1684

421 East Dunklin Street
Jefferson City, MO 65102

Telephone: (573) 751-2816
Fax: (573) 751-5316
E-mail: ljames@co.wfd.state.mo.us

Or visit our web site: www.ecodev.state.mo.us/wfd

Conference Partners:

Missouri Training and Employment Council

Department of Economic Development Division of Workforce Development

Department of Elementary and Secondary Education
Division of Vocational Rehabilitation
Division of Vocational and Adult Education

Department of Labor and Industrial Relations
Division of Employment Security

Department of Higher Education

Department of Social Services Division of Family Services

Office of Administration
Division of Facilities Management



Conference Registration Form

First Name:	3 Ways to Register!		
Last Name:	• ON-LINE at:		
Badge Name:	www.ecodev.state.mo.us/wfd		
	• FAX to: 1-573-751-5316		
Title:	• MAIL to:		
Organization:	Friends of the Missouri Women's Council		
Address:	Attn: Workforce Development Conference P.O. Box 1684		
City:	Jefferson City, MO 65102		
State: Zip:	To avoid duplicate charges, please do not mail the original registration form when faxing or registering on-line.		
Telephone: Fax:			
E-mail: Check here if you wish to receive conference information via e-mail.			
·	Questions!		
Badge Type: ☐ MTEC Member ☐ WIB Member ☐ WIB Chair ☐ CLEO	Contact Lori James via e-mail at ljames@co.wfd.state.mo.us,		
DOL Representative	or by telephone at (573) 751-2816.		
☐ Other (please specify)			
If you have special physical or dietary needs and require accommodation, please contact Lori James via e-mail at ljames@co.wfd.state.mo.us or by telephone at (573) 751-2816.			
Substitutions: If you are unable to attend the Conference, you may transfer your registration to another person. Substitutions must be made in writing. Individuals should complete and submit a new registration form and indicate the person that is being replaced.			
Cancellations: Cancellations must be made in writing. If received by October 1, 2002, fees will be refundable minus \$75 processing fee. No refunds for cancellations will be given after October 1, 2002. "No shows" are not refundable and are liable for the full registration fee.			
Conference Registration Fees			
 □ Early Registration □ Late Registration □ On-Site Registration □ Conference registration includes access to all conference activities, meals, workshops and roundtables. 			
One-Day Registration \$\Begin{array}{ c c c c c c c c c c c c c c c c c c c			
Spouse / Guest Fee	☐ Thursday Dinner \$40		
Spouse / Guest Name:			
For organizations wishing to make group registrations, please photocopy this form.			
Method of Payment: Check enclosed made payable to Friends of the Missouri Women's Council. Please Invoice Purchase Order Number: Total Enclosed / Invoiced \$			

Submission Deadline: September 30, 2002

Tuesday, October 8, 2002

1 p.m.

Place: The Oaks Golf Course at Tan-Tar-A

Fee: \$49 per person, Four Person Scramble Teams

Registration fee includes green fees and cart rental for 18 holes of golf. Registration fee and form must be received by September 30, 2002.

If you have questions or would like to be placed on a team, please contact Glenn Stinson via telephone at (573) 751-7896 or via e-mail at gstinson@co.wfd.state.mo.us.

Team Contact:		
Address:		
City:	State:Zip: _	
Telephone:	Fax:	
E-mail:		
	Please list the names of your four member scramble team below: 1	

Please send completed form & check to:

Check enclosed in the amount of \$_____ made payable to Tan-Tar-A.

THE OAKS GOLF COURSE Attn: Golf Tournament Coordinator P.O. Box 188TT Osage Beach, MO 65065

www.ecodev.state.mo.us/wfd

Yisit the web site:

Tan-Tar-A · Osage Beach, Missouri October 9 - 11, 2002

Governor's Conference on Workforce Development 120th Annual

> workforce development conference. Join us for Missouri's premiere

20th Annual Governor's Conference on Workforce Development P.O. Box 1684 Jefferson City, MO 65102

Conference Partners:

Missouri Training and Employment Council

Department of Economic Development

Division of Workforce Development

Department of Elementary and Secondary Education

Division of Vocational Rehabilitation

Division of Vocational and Adult Education

Department of Labor and Industrial Relations

Division of Employment Security

Department of Higher Education

Department of Social Services

Division of Family Services

Office of Administration

Division of Facilities Management